

# Jill Groboski Vahlin

portfolio: [jillgroboski.com](http://jillgroboski.com) | LinkedIn: [www.linkedin.com/in/jillgroboski/](https://www.linkedin.com/in/jillgroboski/) | [jillgrobo@gmail.com](mailto:jillgrobo@gmail.com) | 773-484-0738

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## EXPERIENCE

### **Onlife Health (a subsidiary of Guidewell) / UX/UI Designer**

January 2022 – January 2024

- Led the redesign of member-facing digital wellness applications for web and mobile platforms, applying strategic design thinking to enhance user experience.
- Developed a comprehensive design system and pattern library ensuring brand consistency and WCAG 2.1 compliance across platforms.
- Conducted user research, heuristic studies, and competitive analysis to inform design decisions and usability enhancements.
- Facilitated usability testing and iteratively refined designs based on user and cross-functional team feedback.
- Collaborated closely with cross-functional teams to align designs with business objectives and technical feasibility.
- Created interactive prototypes and design comps using Adobe XD and Figma for stakeholder presentations.
- Identified and addressed design defects through meticulous review processes and JIRA ticket management.

### **Guidewell / UX/UI Designer**

March 2016 – January 2022

- Collaborated with the design team to redesign the member-facing health insurance sales application, simplifying user experiences based on iterative user feedback and user-centered design principles.
- Established a design system meeting WCAG compliance standards, fostering consistency across platforms.
- Collaborated cross-functionally to drive product decisions and enhance user journey mapping through persona-driven insights.
- Contributed to the development of Android and iOS mobile apps for sister company, Florida Blue.
- Conducted rigorous design defect assessments and reported findings for continuous improvement.

### **Craimark / Web Designer**

January 2015 — March 2016

- Conceptualized and executed wireframes and mockups for small business marketing websites.
- Developed websites using Wordpress, HTML, and CSS, ensuring high-quality design and functionality.

## **Florida Blue / Front-End Developer & Visual Designer**

May 2014 — August 2014

- Updated user interface designs and developed HTML prototypes within an Agile team environment.
- Contributed to wireframing and mockup creation for various projects.

## **Shepherd Agency / Digital Designer**

April 2012 — May 2014

- Designed email campaigns, banner ads, websites, and landing pages, employing Drupal, HTML, and CSS.
- Collaborated with teams to deliver visually appealing and engaging digital assets.

### **EDUCATION**

## **AA in Web Design & Interactive Media**

2013 | Art Institute of Jacksonville

## **BS in Biological Engineering**

2000 | University of Missouri - Columbia

### **SKILLS**

Figma • Adobe XD • Adobe Photoshop • Adobe Illustrator • Usability Testing • HTML/CSS